

Sage Peachtree 2011 and its database, Pervasive, can be mistakenly identified as an intrusion threat by many firewall and anti-virus programs. If not addressed properly, this may cause installation to fail or Sage Peachtree may not start or run properly.

Before Installing Sage Peachtree

If you have not already installed Sage Peachtree, it is critical that you do the following:

1. Turn ON your firewall software. [Which firewall am I using?](#)
2. Turn ON firewall alerts. [How do I turn on firewall alerts?](#)
3. If prompted by your firewall, always **Allow** or **Unblock** the following files:

- PEACHW.EXE
- W3DBSMGR.EXE
- W3LGO103.EXE
- PEACHUPD.EXE
- PEACHTREEPREFETCHER.EXE
- AIS2.SERVER.CONSOLE.EXE
- SmartPostingService2011.exe

Some firewalls, like ZoneAlarm, may prompt you to allow additional files. You must allow these additional files as well.

Already Installed Sage Peachtree

If you have already installed Sage Peachtree and are unable to open a company, you need to set your firewall to allow Sage Peachtree and its database, Pervasive, to run.

Which firewall am I using?

If you are not sure which firewall program you are using, use one of the options below to find out.

- Move your mouse pointer over the icons in the system tray, in the lower right corner next to the clock. Each icon should give you the name of the application that is running. Look for Internet Security or Firewall Software.



- Select **Start>All Programs**, and then look for Internet Security or Firewall Software.
- Select **Start>Settings>Control Panel>Add/ Remove Programs**, and then look for Internet Security or Firewall Software.
- Select **Start>Run**. Type "services.msc" in the Open field and select **OK**. The services list will open. Look for Internet Security or Firewall Software in the services list.